



Product Support Bulletin



D-700 and D-500 Plus Radio Alarm Systems Anti-Virus Programs

The Monaco D-700 and D-500 Plus Radio Alarm Systems are DOS-based standalone systems. As such, they are not connected to the outside world via network, Internet, third party software, etc. These systems do not provide the operator with any means to access DOS, and they automatically boot to the Monaco software when powered up. When communicating to remote transceivers using FM radio signals, it is impossible for a virus to be transmitted to the D-700 or D-500 Plus systems via the radio signal.

Our systems (both hardware and software) are virus checked at the factory and are sealed to prevent any contamination. The only way for a D-500 or D-700 to become infected is for the operator to use infected floppy discs when creating or restoring a database backup. We provide virus free diskettes to use for database backups with each system, and we recommend that our customers use these diskettes for their database backups/restorations. As long as these diskettes are not used in any other computer, you cannot import a virus to the D-700 or D-500 Plus computer.

The D-700 and D-500 Plus are not designed for multiple use and are offline (not capable of reporting a fire or security alarm) if the computer is being used to run any other software. The use of any other software on the system CPU effectively eliminates all alarm and trouble reporting capability and so must not be allowed.

We recommend that only Monaco provided floppy diskettes be used in conjunction with the D-700 and D-500 Plus systems. If other non-Monaco diskettes are used, they should be virus checked using a separate computer prior to their use. We do not recommend the use of third-party software with Monaco Radio Alarm Systems, since interaction of that software with our proprietary fire alarm system has not been tested.

Proper policies and procedures, fully enforced, will ensure that the Monaco Radio Alarm systems remain virus free.

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